



Media Statement: Monday 13 June 2016

NZ's largest travel management company goes global

New Zealand's largest travel management company, Orbit World Travel, will open its door in London on 13 June 2016, extending its existing national presence to the benefit of its customers.

To provide a unique and personalised Kiwi service the Orbit London office will manage Orbit's after hours service, providing Orbit clients with a more robust after hours travel approach, as well as offering specific UK and Europe travel management solutions.

Orbit Marketing Manager Paul Halford says one of Orbit's key focuses is to ensure our travellers are continually receiving unique and personalised travel experiences, every time they travel.

"The new London office, an extension to Orbit's New Zealand operations, is an example of this.

"Our London office will allow for a true and fresh after hours approach. Our travellers will receive the same 24/7 service that we currently provide, but rather than our New Zealand based staff working through the night, our London staff will cover this time as part of their normal working day." Halford says.

The London team will initially support Orbit's Wellington, Dunedin, Nelson, Hamilton and Tauranga offices, with the after hours service being extended to cover our Christchurch and Auckland offices at the end of the month.

"This is a win win result for our staff and our customers. Our New Zealand based staff no longer need to work from dusk till dawn, and our customers will continue to receive first-class service from our existing kiwi staff, who are now London based.

"The London team will also provide specific travel management solutions to our customers travelling in the UK and Europe, and will be called on during times of international emergencies," Halford says.

“This is an exciting time for Orbit World Travel. Our international presence and the opening of our London office is the result of our continued company growth and our commitment to customer service. There’s plenty more in the pipeline - watch this space.”

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